

CITY OF DURHAM Office of Public Affairs 101 CITY HALL PLAZA DURHAM, NC 27701

News Release

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Share! #Durham announces MLK holiday service & program changes; reminds residents how to request curbside collection of live Christmas trees

Most City of Durham Offices Closed for Martin Luther King, Jr. Day

Residents Asked to Note Changes in City-Provided Services & Programs

DURHAM, N.C. – Most City of Durham offices, including City Hall and other non-emergency City operations, will be closed Monday, January 15 in observance of Martin Luther King, Jr. Day. Police, fire, and rescue services for life-threatening or in-progress emergencies may be reached by calling 911. Non-emergency concerns may be directed to (919) 560-4600. Residents are asked to make note of the following changes in other City-provided services and programs.

Solid Waste, Recycling, Yard Waste, and Bulky Item Curbside Collections

The <u>Solid Waste Management Department</u> will be closed on January 15. Collection for all services, which includes solid waste, recycling, yard waste, and bulky items, will be delayed by one business day for the week of January 15-19. Collections for yard waste and bulky items on January 19 will instead occur on January 22. The <u>Waste Disposal & Recycling Center, Yard Waste Facility, and the Household Hazardous Waste Center</u> will also be closed on January 15. For more information about items accepted for curbside collections as well as how to sign up for collection day alerts and reminders for all holiday service changes, visit the <u>department's</u> webpage.

Reminder for Live Christmas Tree Curbside Collections

Non-Yard Waste customers must contact <u>Durham One Call</u> at (919) 560-1200 to request a curbside collection of their live Christmas tree. All service requests must be received no later than the end of business on February 1. Once received, service requests will be scheduled for

the next available Saturday collection on either January 13, January 27 or February 3. <u>Yard Waste customers</u> should place their live trees at the curb on their scheduled collection day. Tree locations will be noted by the weekly collection crews and added to the next available Saturday collection day on either January 13, January 27 or February 3. A tree collection will not count toward free brush collections for yard waste customers.

Requirements for live Christmas tree disposal are as follows: trees taller than six feet must be cut in half; all decorations including tinsel, lights, garland, ornaments, nails, stands, and hardware must be removed; and trees should not be placed in bags. In addition to free curbside collections, residents may drop off their live Christmas trees at no charge at the E-Waste Recycling, Paper Shredding, and Live Christmas Tree Disposal event on Saturday, January 20, or at the City's Waste Disposal and Recycling Center from now until February 3. Trees delivered after February 3 will be subject to the usual yard waste disposal fees.

Durham Parks and Recreation

<u>Durham Parks and Recreation</u> will close its administrative office and all recreation centers on January 15. For more information <u>like</u>, <u>follow</u> or call (919) 560-4355.

GoDurham, GoDurham ACCESS, and Bull City Connector

GoDurham and GoDurham ACCESS will provide Sunday-level service from 6:30 a.m. to 9:30 p.m. on January 15, but administrative offices will be closed. The Bull City Connector will not operate on January 15. To receive information about bus services, including detours and holiday reminders, sign up for rider alerts. For more information about GoDurham, like, follow or call (919) 485-RIDE. For more information about GoDurham ACCESS call (919) 560-1551. For more information about the Bull City Connector, like, follow or call (919) 485-RIDE.

Durham One Call

<u>Durham One Call</u> will be closed January 15. Residents may submit a service request using the smartphone app available in the <u>Apple</u> and <u>Google Play</u> stores, complete and submit an <u>online service request</u> on the City's website, or leave a message at (919) 560-1200. Durham One Call will forward all requests for City services to the appropriate department on the next business day. For information about the City's holiday schedule and any other services that may be affected, contact Durham One Call at (919) 560-1200 between 8 a.m. and 5 p.m. Monday through Friday.